187500



1997-115-C

6 Concourse Parkway Suite 600 Atlanta, GA 30328

July 25, 2007

David Lacoste
Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210

Dear Mr. Lacoste:

Please find attached the second quarter 2007 CLEC Service Quality Reports for MClmetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

If you have any questions or concerns, please feel free to contact me at 888-605-0469.

Sincerely,

Melissa A. Burris
Staff Specialist

Dulaney O'Roark, Esq.

cc:

## PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

## **CLEC QUARTERLY SERVICE QUALITY REPORT**

## SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME  MCImetro Access Transmission Services LLC  d/b/a Verizon Access Transmission Services				
QUARTER / YEAR Second C	Quarter / 200	7		
Reporting Mont	h →	<u>April</u>	<u>May</u>	<u>June</u>
Number of South Carolina Customer A	Access Lines	Provided:		
via Resa	le →	0	0	0
via UNE	-P →	12,961	12,075	11,572
via Othe	r Methods 🔿	0	0	0
Total South Carolina Li	ne Count >	12,961	12,075	11,572
Trouble Reports / Access Line (%) (Objective: < 5%)	<b>→</b>	1.47%	1.16%	1.62%
Customer Out of Service Clearing Tim (Objective: > 85% w/in 24 hrs)		88.8%	85.9%	84.8%
New Installs Completed w/in 5 Days (Objective: > 85% w/in 5 working day	<u>%)</u> →	70.0%	63.5%	75.7%
Commitments Fulfilled (%) (Objective: > 85%)	$\rightarrow$	90.0%	85.2%	98.1%
Explanation for Objectives Not Met: Services is dependent on the LEC for vand commitments fulfilled.	Please vorking of tro	note that MCIme	etro d/b/a Veriz of service clear	on Access Transmission in times, new installs
Does your company use its own switch to provide services with			S □ or N	O XXX
Person Making Report / Contact Inform		Missie Burris - 8		<del></del>

<sup>\*</sup> Results are no longer based on BellSouth data for MCImetro d/b/a Verizon Access Transmission Services customers as BellSouth is no longer required to report this metric. The data is now based on MCImetro d/b/a Verizon Access Transmission Services reported information which is historically lower than actual BellSouth results. As a UNE-P provider, MCImetro d/b/a Verizon Access Transmission Services relies on BellSouth to resolve OOS trouble reports.